

GENERAL CONDITIONS

PAYMENTS AND FEES

- The indicated prices include VAT.
- Rate plan valid from 03/03/2026.

The Company reserves the right to modify the general terms and conditions at any time, without prior notice.

IMPORTANT INFORMATION

- The parking facility is not guarded
- By taking the ticket, users declare they have read and accepted the regulations. Otherwise, they may exit the parking lot within 30 minutes without incurring any charges.
- The parking area is monitored by a 24-hour video surveillance system for user safety and infrastructure protection. Nevertheless, the contract does not impose any obligation on the Company to store or safeguard the vehicle or any objects contained therein.
- The Company reserves the right to deny access to anyone who fails to comply with the regulations, at its sole discretion.
 - In case of a lost entry ticket, the Company will charge a fee of €50.00 per day.

ACCESS AND EXIT

- During the closure of the vehicle gate, from 9:00 PM to 6:00 AM, pedestrian access to the parking area is allowed only to users in possession of a ticket or a subscription card, which must always be kept on hand and not left in the vehicle.
 - The vehicle gate will open automatically when the vehicle is positioned inside the yellow-marked rectangle near the exit
- Exiting the facility by car or motorcycle between 9:00 PM and 6:00 AM is also automatic, by positioning the vehicle in the designated yellow-marked area near the exit. If the system fails, press the red button on the left, near the driveway gate. In an emergency, this button will open the gate. On busy days, opening hours may change without notice.

RESERVED PARKING SPACES

- There are 4 spaces reserved for people with disabilities (H permit). Use is allowed only to those legally entitled. The permit must be displayed and clearly visible during parking. Any abuse will be reported to the competent authorities.
 - Parking outside designated spaces is strictly prohibited.
- Parking in spaces reserved for electric vehicle charging is strictly prohibited unless actively charging, and only for the time strictly necessary.
 - Hourly rate spaces may not be used by subscription holders and vice versa.
- Level -1: Subscription parking spaces are marked by orange pillars and signs reading "Reserved for Subscribers." Level -2: Subscription parking spaces are marked by blue pillars and also have "Reserved for Subscribers" signs.
- Parking of LPG-powered vehicles is prohibited on level -2. On level -1, LPG vehicles may enter only if equipped with a legally compliant system.

SAFETY

- In case of emergency, the parking lot is secured with a CCTV system and an SOS system connected 24/7 to the operations center of LA LINCE Institute of G.I.Vi S.r.l. — Operations Center: +39 0187 564858.

Info e contatti:

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